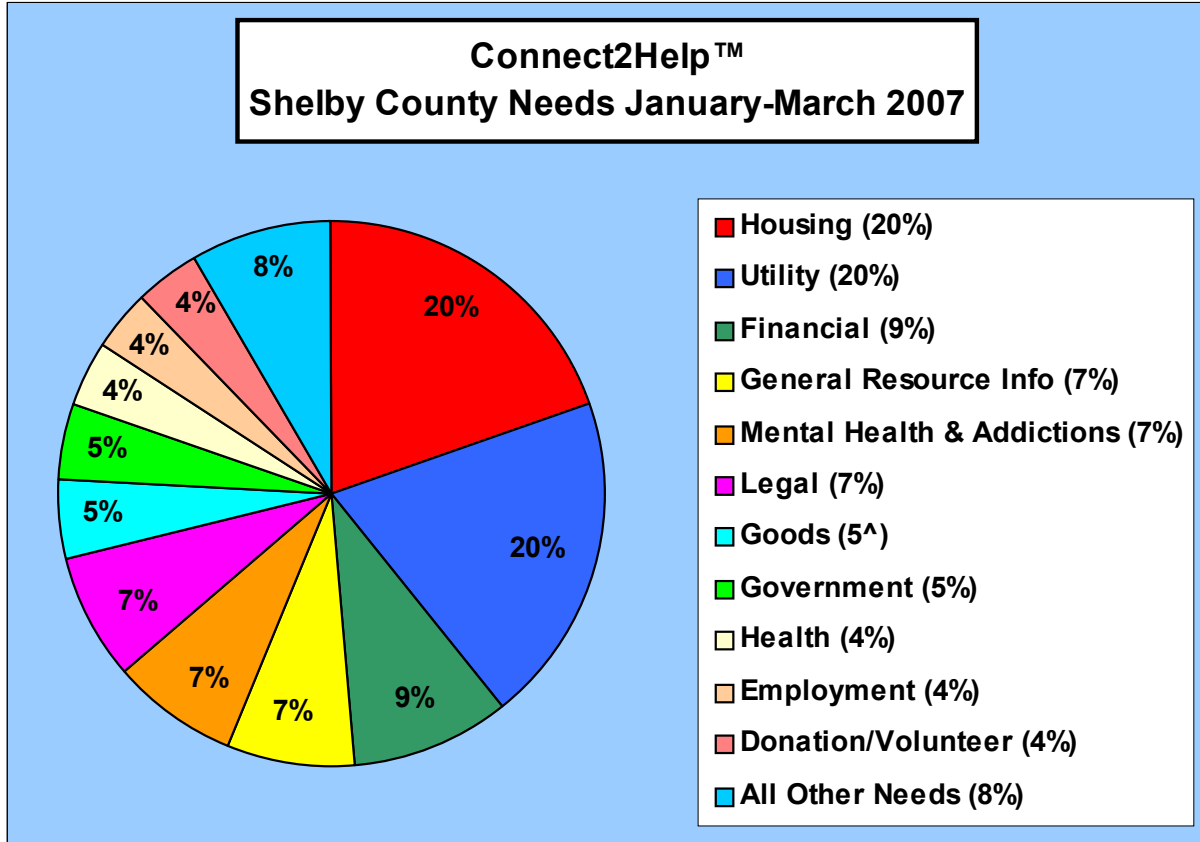


Connect2Help™

Connect2Help™ facilitates connections between people who need human services and those who provide them.

P.O. Box 30530, Indianapolis, IN 46230-0530; (317) 920-4850; Fax: (317) 920-4885; www.Connect2Help.org

For Connect2Help™ Services: dial 2-1-1 or (317) 926-4357



Connect2Help™ 2-1-1 responded to 82 calls from Shelby County residents from January 1 through March 31, 2007; this represents .4% of all Connect2Help™ 2-1-1 calls. This is a 21% increase in the number of calls compared to last quarter; however, it is a 22% decrease in calls compared to July-September 2006.

Callers reported 105 needs and received 124 referrals to community agencies. The above chart shows the major need categories for these Shelby County callers.

The top 4 individual needs included: electric bill assistance, rent assistance, gas bill assistance and low-cost/subsidized housing.

Twenty-four percent (24%) of these callers' needs were coded as "unmet" by Connect2Help™ 2-1-1 I&R Specialists. The top 4 unmet needs included: rent assistance, electric bill assistance, gas bill assistance and low-cost/subsidized housing.

For more information on human services needs in central Indiana, call Connect2Help™ 2-1-1.



Formerly Information & Referral Network

