

Connect2Help

Central Indiana Human Services Database Inclusion Policy

The following policy applies to the Central Indiana Human Services Database (CIHSD) of Connect2Help. This policy is intended as a general guideline and may be changed as needed.

Purpose of the CIHSD

The purpose of the CIHSD is to provide a comprehensive listing of available human services for central Indiana. Connect2Help includes information in the CIHSD to serve the needs of database users. Database staff implements this purpose by determining the needs of users and by collecting and disseminating information about human service programs provided by a wide range of groups and organizations.

Disclaimer

The CIHSD is intended only as a listing of many services that are available to residents of central Indiana. Information collected by Connect2Help is provided voluntarily by the organizations that are listed. Staff of Connect2Help make only routine editorial revisions and do not evaluate the programs and services. Organizations that have a service listed in the CIHSD are prohibited from using that fact in any way to promote the service.

Inclusion of a program or service in the CIHSD does not in any way represent or imply a determination of approval of the quality of those services. Exclusion does not reflect on any organization's contribution to the community.

Connect2Help neither guarantees nor makes any representation as to the accuracy or completeness of the information contained in the CIHSD. Connect2Help disclaims any and all responsibility and liability that may be asserted or claimed resulting from or arising out of reliance upon the information and procedures presented in the CIHSD.

Information that is included in the CIHSD without a charge

Connect2Help includes information about human service programs based on needs of the individuals and organizations that rely on the database. No organization has the right to be included in the database. Connect2Help, in its sole discretion, may exclude an organization regardless of the services offered by such organization. Generally, priority for inclusion is given to programs and services that:

- Directly serve the public at-large and that are offered by nonprofit human service organizations; or

- Respond to needs that are *unmet*¹ by the nonprofit sector, but are offered by a for-profit organization; or
- Are available from groups and organizations that play a special role in the local human service delivery system; and
- Are not already adequately catalogued in other community lists and databases.

The inclusion of for-profit organizations may depend in part on whether those organizations offer services at a reduced rate for lower income individuals and whether the inclusion of such organizations would adversely effect the usability of the CIHSD.

Other information that is included in the CIHSD

Connect2Help also includes, based on special uses, information about some human services that do not fall within the above guidelines. This type of inclusion usually involves a fee, regardless of whether the services are provided by a nonprofit or for-profit organization. Depending upon the circumstances, the fee may be paid by the included organization or by a sponsor.

Information that may not be included in the CIHSD

Inclusion in the CIHSD is entirely at the discretion of the staff of Connect2Help, based upon the overall purpose of the database and the needs of the database users. Any service or program may be omitted from the CIHSD if, in the opinion of the staff, it does not serve the overall purpose or does not meet the needs of the users.

Approved: 5/14/99

Updated 1/2/07

¹ Unmet means either that a service is not available, or that demand for a service substantially exceeds the supply.