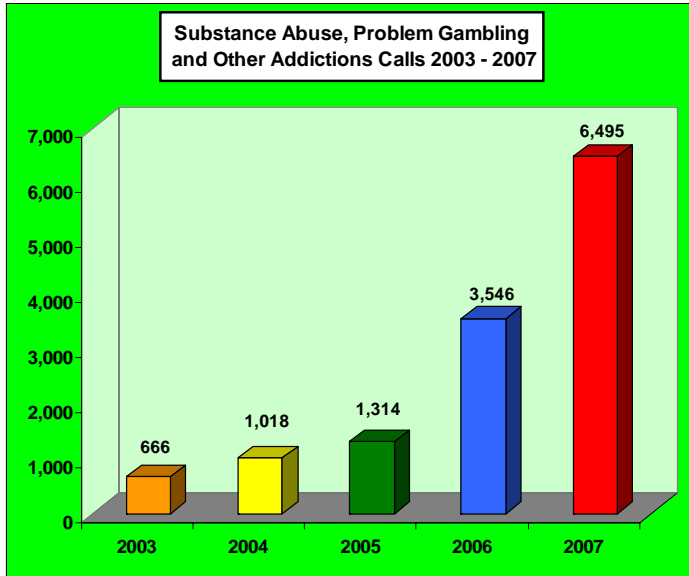


Connect2Help™

Connect2Help™ facilitates connections between people who need human services and those who provide them.

P.O. Box 30530, Indianapolis, IN 46230-0530; (317) 920-4850; Fax: (317) 920-4885; www.Connect2Help.org

For Connect2Help™ Services: dial 2-1-1 or (317) 926-4357



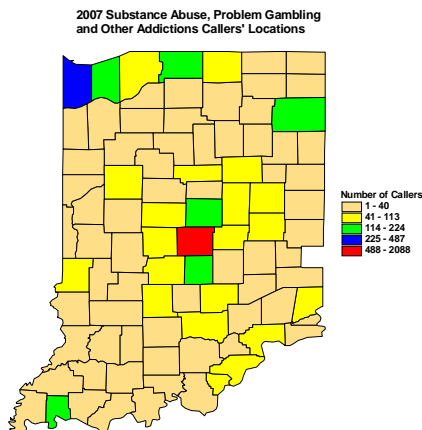
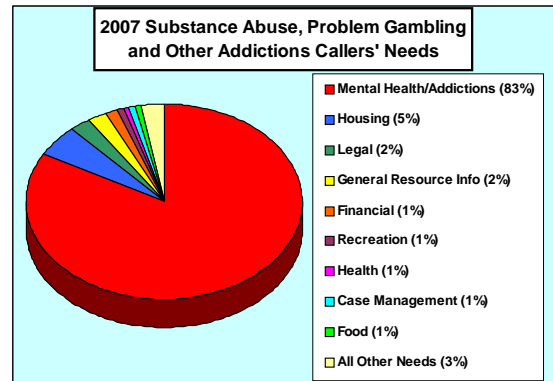
→Connect2Help™ (C2H) has seen a huge **increase (875%)** in the number of callers with self-identified substance abuse or gambling **addiction issues** in the last 5 years.

→The **most significant increase** occurred between 2005 and 2006. In July, 2006 C2H entered into a contract with FSSA to answer its toll-free Gambling and Addictions lines.

→ There was an 83% increase in addictions calls in 2007 compared to 2006. Fifty-eight (58%) of these calls came to C2H via the FSSA lines. (Excluding these calls, there still was a 53% increase in addictions calls compared to 2006).

→Callers reported more than 7,500 needs and received over 12,300 referrals to human services programs to help address them.

→The chart to the right shows needs of callers by category. Within each category (e.g. “Mental Health/Addictions”), there are individual needs. The top 5 individual needs (from a list of 143) were: addiction counseling / treatment (62%); support group (12%); counseling (5%); shelter (3%); and telephone reassurance (2%).



→The map to the left shows the locations of these callers by county. C2H responded to callers from all Indiana counties except Union county.

→Forty-two percent (42%) of the calls came from Central Indiana (32% of these were from Marion County).

→Slightly more than half (52%) of the callers **were men**; 48% were women.

→Sixty-nine percent (69%) **were White**; 17% were African American; 3% were Hispanic; and 1% was “Other” (e.g. Asian/Pacific Islander, Native American, etc.).



Formerly Information & Referral Network



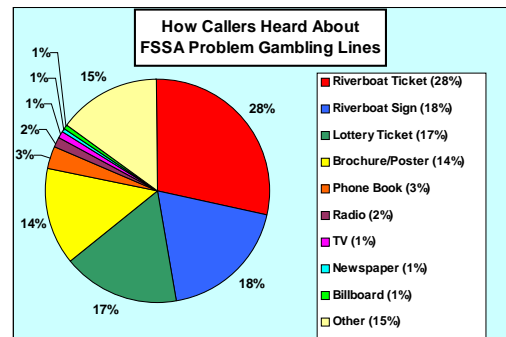
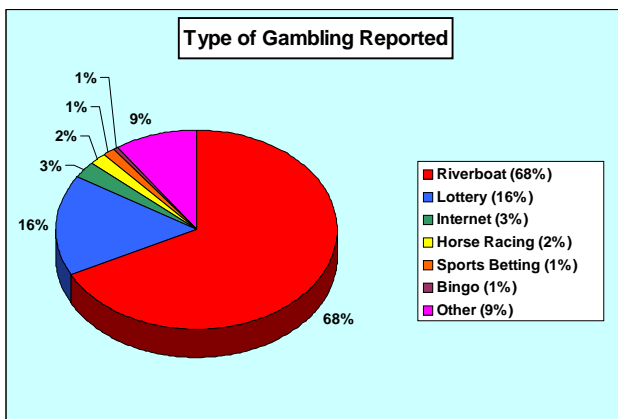
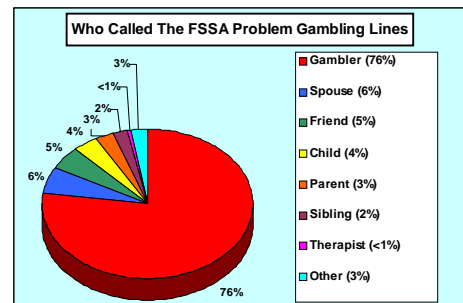
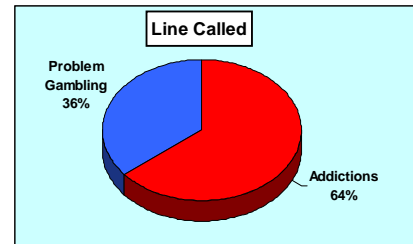
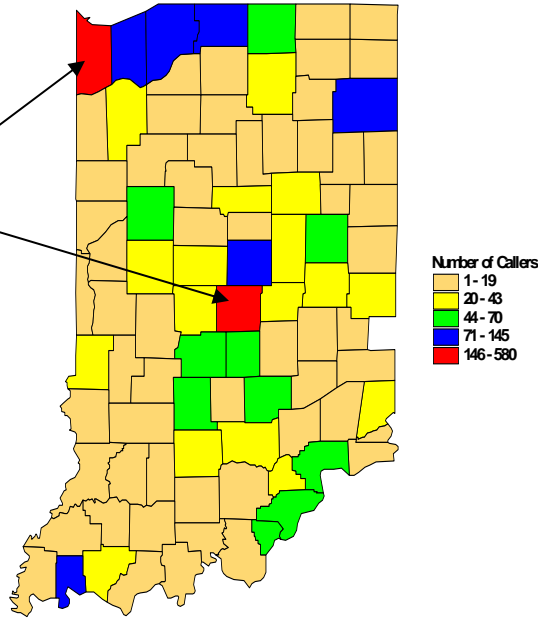
Connect2Help™

2007 Problem Gambling and Federal Addictions Line Overview*

During 2007, the majority of callers (58%) with a self-identified addictions issue contacted Connect2Help™ via the FSSA Problem Gambling and Federal Addictions Lines. The map below shows the locations of these callers.

2007 FSSA Addictions and Gambling Lines' Callers

The counties with the most calls were Marion (16%) and Lake (10%)



*All percentages are based on known data from "appropriate" FSSA Problem Gambling and Addictions calls.

For more information about addiction callers' needs and resources, call Connect2Help™