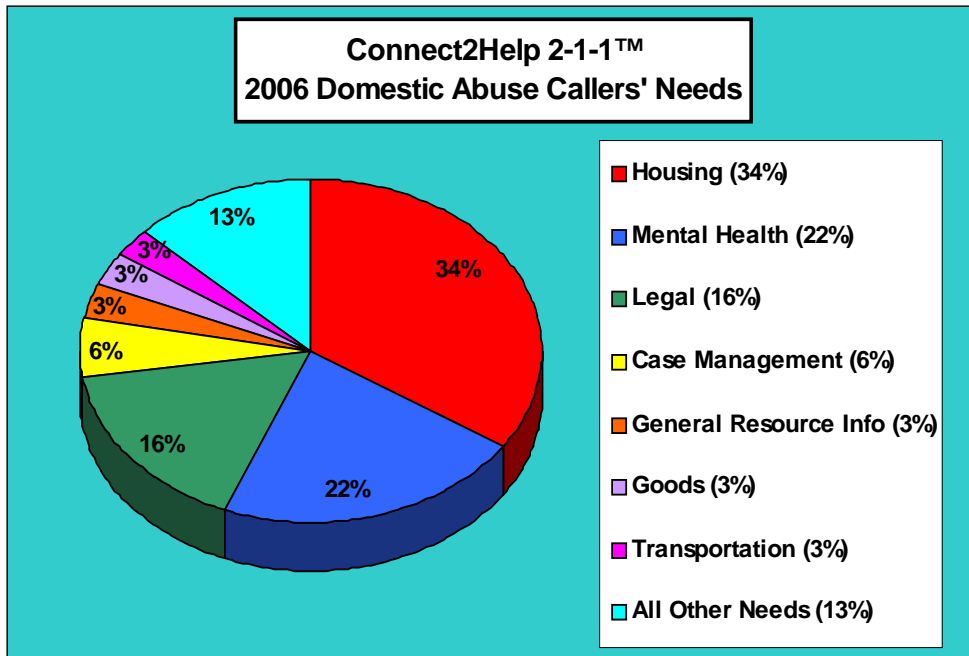


Connect2Help™

Connect2Help™ facilitates connections between people who need human services and those who provide them.

P.O. Box 30530, Indianapolis, IN 46230-0530; (317) 920-4850; Fax: (317) 920-4885; www.Connect2Help.org

Connect2Help™ 2-1-1: dial 2-1-1 or (317) 926-4357



- In 2006, Connect2Help™ 2-1-1 assisted 2,718 callers who were involved in a domestic abuse situation. This represents 3% of all Connect2Help™ 2-1-1 I&R callers, and is an 11% increase compared to 2005.
- Callers reported nearly 4,200 needs, and received almost 6,400 referrals to human services programs.
- In addition to making referrals, I&R Specialists made 2,778 interventions with human services providers on behalf of these callers.

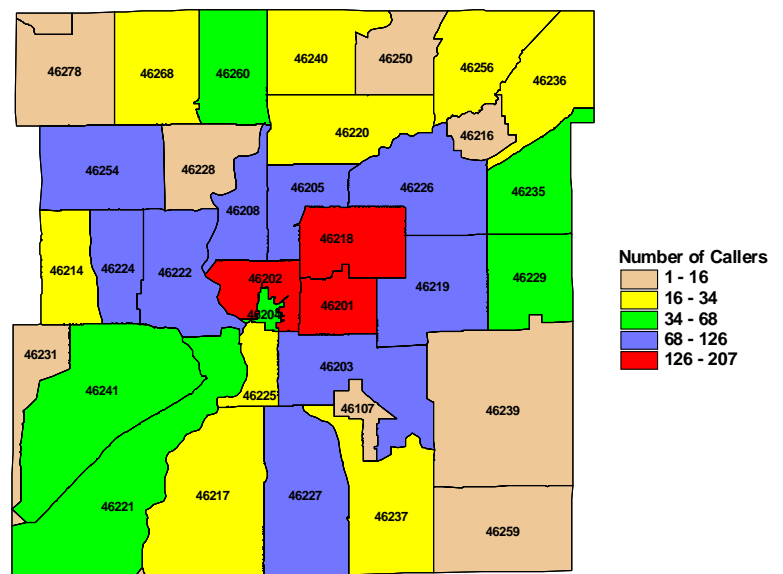
The majority (85%) of the callers contacted the Hub on their own behalf; 8% were a friend or family member of the person involved in the domestic abuse situation; and 7% were professionals calling on behalf of a client.

Most of the callers (95%) were women; 5% were men. Thirty-nine percent (39%) of the callers were in their 30's; 33% were in their 20's; 15% were in their 40's; 4% were in their 50's; 2% were age 15-19; and 1% was age 60 or older.

Forty-four percent (44%) of the callers were White; 34% were African American; 14% were Hispanic; and 1% was an "Other" race/ethnicity. Eighty percent (80%) of the callers were from Marion County; 9% were from the seven Counties surrounding Marion County; and 9% were from outside the Central Indiana area.

Twenty-six percent of the callers (26%) were employed (20% full-time and 6% part-time); 19% had no income; 10% received some form of public assistance; and 3% received some "other" form of income (e.g. child support, unemployment, etc). Twenty-seven percent (27%) of the callers lived in single-parent households; 19% came from two-parent households; 15% were single, with no children; 11% lived in extended/two-family households; and 8% were couples, with no children.

2006 Domestic Abuse Caller Locations



Formerly Information & Referral Network

